

## Whitegate End Primary School and Nursery



### Parent/Carers Code of Conduct

<b>Responsible Committee</b>	<b>Governing Body</b>
<b>Date ratified</b>	26.02.2025
<b>Next review</b>	Feb 2028
<b>Signed on behalf of the governing body</b>	<i>K Painter</i>
<b>Print name</b>	Kim Painter

## Parents Code of Conduct

At Whitegate End Primary School, we are extremely fortunate to have supportive and friendly parents/carers. We strive to build positive relationships with parents and the community. We believe that pupils benefit from positive relationships between the School and home. As adults we are all role models to our pupils and others at all times.

As partners, our parents will understand the importance of a good working relationship to equip children with the necessary skills for life beyond Whitegate End. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this document is to provide a reminder to all parents, carers and visitors to our school about the expected conduct and behaviour whilst on or near our school premises. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding and respect.

**As well as following the guidance set out in our Home-School Agreement, we expect parents, carers and visitors to:**

- Respect and model the caring ethos of our school whenever on school premises or when communicating directly with the school.
- Understand that school staff and parents need to work together for the benefit of **all**.
- Demonstrate that **all** members of the school community should be treated with tolerance and respect and therefore set a good example in their own speech, conduct and behaviour.
- Approach the right member of school staff to help resolve any issues or concern. In the first instance this should be the class teacher.

**In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:**

- Disturbing school staff and trying to speak to them whilst they are supervising children.
- Breaching school security procedures. All visitors should report their attendance to the main reception.
- Attempts to gain entry to any part of the school in disregard of procedure or without permission and appropriate supervision
- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds including team matches.
- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carers or pupil regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Abusive, persistent or threatening e-mails or text/voicemail/phone messages or other written communication
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff, at the school on any social media site. (see additional advice regarding Social Media). Any concerns you may have about the school must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child.
- Physically intimidating another person by standing in very close proximity and not respecting personal boundaries or behaving in a way that is perceived as physically threatening.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking, vaping and consumption of alcohol or other drugs whilst on school property.

This list is not exhaustive but gives an idea of the type of behaviour that will not be accepted on school site.

Should **any** of the above behaviour occur on school premises the school may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the school grounds.

We trust that parents and carers will assist our school with the implementation of this code of conduct and we thank you for your continuing support of the school

### **Inappropriate use of Social Media**

Social media websites are being used increasingly to fuel campaigns and complaints against schools or to share inappropriate information, e.g. naming children involved in incidences, sharing confidential information regarding an aspect of school life or making allegations or accusations. Whitegate End Primary School considers the use of social media websites or Apps in this way as unacceptable and not in the best interests of the children or the whole school community.

Whilst the school respects individual opinions, we would rather work in a constructive way with parents to address any issues by following the correct complaints procedures to avoid damaging established school & home relationships. Parents and Carers should not post any individual opinion or content which may cause damage to the image of Whitegate End. The School or any members of the school community, in the event of defamation of the School has the right to take legal advice.

Any concerns you may, have must be made through the appropriate channels by speaking to the class teacher, the leadership team or the Headteacher, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a child/ren attending Whitegate End Primary School is found to be posting libellous or defamatory comments on Facebook or other social network sites or apps, they will be reported through the 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report content or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

Parents / Carers should use social media responsibly so as to set a positive example for pupils. Parents / Carers should post on social media anonymously or under an alias in order to evade the guidance given in this policy.

Due to safeguarding procedures, Parents and Carers are not permitted social media on their own devices while inside school premises.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, no parent or child will engage in cyber-bullying. This includes the misuse of social media to publicly humiliate a staff member. This will be dealt with as a serious incident of school bullying.

We expect that parents would make all persons responsible for caring for their children aware of this policy.

### **Procedure for Inappropriate Behaviour**

In the first instance, the person who is the disturbance or being abusive will be asked to leave the premises or they will be invited into a separate room to calm down. If the individual does not calm down or leave the premises when requested to, the Head Teacher has the right to contact the police in order for the individual to be removed.

Any incident will be investigated, and once the investigation has been completed the Head Teacher may request a meeting with the individual or a letter may be sent out. The letter will outline one of the following actions: Reminding parents/carers/visitors about their future behaviour; warning them that they may be or have been banned from the school site for a specific period; or depending on the severity of the incident it may be a permanent ban from the school premises. The decision of the Headteacher is final.

In the event of any serious assault or violence where another person has been injured the School will contact the police and allow them to follow their own procedures.